

Project Report COMMUNITY GRANT FUND - LOCAL

At the completion of a project that received community funding, recipients are required, as stated in the Community Grant Policy, to submit a Project Report to the Community Board. Project Reports are to be received no later than two months after the completion of the project or if the activity is ongoing, within two months of the funding being spent.

Applicants who fail to provide a project report within the required time will not be considered for future funding.

Please return the completed form to: funding@fndc.govt.nz **PDF attachment via email is preferred**) OR:

Funding Advisor

Far North District Council Private

Bag 752

KAIKOHE 0440

Name of organisation: Youthline Auckland Charitable Trust

Name & location of project: Bay of Islands-Whangaroa Community Board area

Date of project/activity: Oct 2021-Mar 2022

Which Community Board did you receive funding from?

☐

Te Hiku

☐

Kaikohe-Hokianga

☒

✓ Bay of Islands-Whangaroa

Amount received from the Community Fund:

\$3,000

Board meeting date the grant was approved:

October 2021

Please give details of how the money was spent:

- **Your contribution to the project and the funding you received from the Community Board must be accounted for**
- **Attach supplier receipts or bank statements to show proof of expenditure of Community Board funds.**

Supplier/Description	\$amount	Receipt/s attached (please tick)
Modica for Telecommunication costs for Texts – Jan 2022	\$2173.70	✓
Modica for Telecommunication costs for Texts – Feb 2022	\$826.30	✓
	\$	
	\$	
Total:	\$3000	

Give a brief description of the highlights of your project including numbers participating:

Last year was a very challenging period for Youthline and was a particularly busy time for the Helpline team with lockdowns and restrictions continuing to have a significant impact on both staff and clients.

The pandemic increased the demand for our services to a significant degree, changed the nature and increased the complexity of the issues presented and placed additional pressure on our already stretched resources. This has continued in the over two years since COVID-19 arrived.

Our absolute priority was the health and well-being of the young people who reach out to us for help. We needed to ensure that young people knew where to turn to for help. Importantly we remained steadfast in our message to young people ensuring through direct contact and social media that they knew we were there for them and their friends.

In the year we managed 126,226 contacts to the Helpline nationwide of which 1,517 were from the Far North and 631 were from Bay of Islands-Whangaroa.

In partnership with The Parenting Place our services were promoted to 7,477 students across 17 schools in Northland as part of our strategy to ensure that young people know where to turn for help, feel okay asking for help and get help when needed. In the Far North 1,744 students at 6 schools benefited from this service including Kerikeri High School, Springbank School, Opononi Area School, Kaitaia Abundant Life School, Okaihau College and Taipa Area School.

Describe the main findings in your evaluation of the project/event; describe how your project/event benefited the community:

New Zealand has been under siege from COVID-19 for over 2 years. In the circumstances we think we have made good progress in meeting the community outcomes identified in our application.

Both staff and clients had to learn how to cope with different ways of doing things. Working from home presented challenges for our staff. Getting used to meeting online presented challenges for our clients who also had to cope with long periods of lockdown. For those who were students they could not go to school or hang with their friends.

Importantly we remained steadfast in our message to young people. We are here for you. We are here to listen and help. We know these are hard times. Our priority was ensuring that our services were available to youth when they needed them which we delivered on under very trying circumstances. We simply had to be there for them.

For the year we received 1,517 Helpline contacts from the Far North which represented 1 in 5 young people reaching out for help. 91% were by text with 1 in 2 texts presenting around mental health issues and 1 in 5 around suicide. COVID has exacerbated these conditions to a significant degree.

Feedback from our clients, the young people we work with, is the best form of evaluation for our mahi. Here are some of the comments we have logged in the last 12 months

From a young person txting in - "Hey I'm also feeling heaps better now but I really appreciate it and thank you so much for doing this, you and the other volunteers are such fantastic people and deserve a bloody medal I reckon"

From a young person contacting us while going through urges to self-harm - "I think I'm safe. thank you so much you have helped me a lot so good at your job have a good night", "Thank you so much I really love that you care"

Parent who texted back after talking with them and their daughter due to safety concerns - "What an amazing service you provide. Thank you for asking to speak to me and letting me know there was concern for my daughter. We have spoken about this and I can't thank you enough. You make a difference"

We are proud to receive this sort of feedback. It makes it all worthwhile.

Please provide details and attach or email photos and/or any marketing collateral that was produced for your event/project acknowledging the Community Board:

The Community Boards will receive acknowledgement in the soon to be published FY2022 Youthline Annual Report along the lines of the acknowledgement in the FY2020 Annual Report.

Far North District Council
– Bay of Islands-Whangaroa Board

Far North District Council
– Kaikohe-Hokianga Board

Far North District Council – Te Hiku Board

OTHER ACKNOWLEDGMENTS

Akarana Community Trust

Ara Taiohi

ANZ Staff Foundation

Auckland Council – Local Boards

- Albert-Eden Local Board
- Devonport-Takapuna
- Franklin
- Henderson-Massey
- Hibiscus and Bays
- Howick
- Kaipatiki
- Mangere-Otahuhu
- Manurewa
- Maungakieke-Tamaki
- Orakei
- Otara-Papatoetoe
- Papakura
- Puketapapa
- Upper Harbour
- Waiheke
- Waitakere Ranges
- Waitemata
- Whau

Bay Trust

Bidvest

Blue Sky Community Trust

Bluewaters Community Trust

Caresaver

Chartered Accountants Australia and New Zealand

Christine Taylor Foundation for Mental Health

Colmar Brunton

Dragon Community Trust

Eastern & Central Community Trust

Ember

Evander Management Ltd

Far North District Council
– Bay of Islands-Whangaroa Board

Far North District Council
– Kaikohe-Hokianga Board

Far North District Council – Te Hiku Board

Four Winds Foundation

Frozen Funds Charitable Trust

Good in the Hood

Grassroots Trust

Homecare Medical

Infinity Foundation

Jazz Thornton

J R McKenzie Trust

Kingston Sedgfield Charitable Trust

L W Nelson Charitable Trust

Lottery Community Facilities

Lottery Grants Board

Meridian Trust

Mt Wellington Foundation

New Zealand Community Post

New Zealand Community Trust

North & South Trust

NZ Scaffolding Group

One Foundation

Pato Entertainment

Perpetual Guardian Covid Fund

Perpetual Guardian – Charles Frederick Bennett Estate

Perpetual Guardian Trust
– Strathisclan Fund

Perpetual Guardian Trust
– The Kingdom Foundation

Ports of Auckland Round the Bays

Presbyterian Support Northern

Pub Charity

Public Library

PwC New Zealand

QBE Foundation

Rebecca Lawson, Pitchblack Partners and Lumo Digital

Rotorua Energy Charitable Trust

SDW Events

Sharyn Casey, Jayden King and The Edge

Sky City Auckland

Sky City Hamilton

South Waikato District Council

Spark

Stan Walker

The Dairy Goat Collective

The Page Trust

The Southern Trust

The Trusts Community Foundation

Trillion Trust

Trust Waikato

Vodafone Foundation

Waikato Community Funders

Zurich Insurance



Youthline Auckland North Community Christmas Lunch

If you have a Facebook page that we can link to please give details:

www.facebook.com/youthline.changing.lives

This report was completed by:

Name: Geoff Lawson

Address: 91 Norfolk Street, Grey Lynn, Auckland

Phone: 021 727 004

mob: 021 727 004

Email: geoff@youthline.co.nz

Date: 24/5/2022

Project Report – Youthline
Schedule of Supporting Documentation

Document	Title
1	Financial Breakdown
2	Invoices from Modica Group
3	Bank Statement